

Warranty Letter

The following warranty letter refers to perforated CELLON® panels from Bruag Design Factory AG.

Basis of the warranty:

Bruag Design Factory AG's warranty is based on the Swiss Code of Obligations (OR) and is valid for 5 years. The basis for the assessment of a defect is the "Guideline Tolerances and Assessment Rules for Rear-Ventilated Facades 2021", which is published by the SFHF and Gebäudehülle Schweiz trade associations.

A project-related warranty of a total of 5 years from the time of delivery is granted for the above-mentioned construction project.

A warranty can only be claimed if the design, the substructure skeleton and the use comply with the country-specific standards and the technical documents, installation and assembly guidelines of Bruag Design Factory AG applicable at the time of the notification of defects. The warranty promise is only valid on condition that the application is carried out properly and in accordance with the manufacturer's instructions. The material invoice must be presented for notification, processing and claiming of the CELLON® warranty.

Subject of the warranty:

If one of the following warranties is not complied with, you have a warranty claim for the free replacement of the defective panels.

This warranty covers the following points:

- the functionality of the CELLON® panels
- Stability of the CELLON® sheets (no complete delamination of the sheets)
- Protection against corrosion and rotting
- Adhesion of the coating to the surface
- Color and gloss fastness according to the manufacturer's UV and weather stability specifications

Excluded from the warranty are:


- Normal material wear and tear due to daily use
- Defects that are due to mechanical damage caused by external influences (stone chipping, friction with contact parts, intensive washing, etc.). The consequences of mechanical damage can be infiltration and the formation of cracks and bubbles. This damage must be repaired professionally as soon as it occurs during the warranty period. The processing guidelines of the material manufacturer must be observed and the agreed paint material must be used (if possible, use the original coating materials).

- Defects in panels that have been modified in their application, installation or material properties without the approval of Bruag Design Factory AG.
- Damage caused by improper application and removal of foils, adhesives or adhesive tapes
- Deviations in color tone due to batch-related productions
- Hairline cracks on the laser edges

Procedure for reporting defects:

To report the type and extent of the defect, write to us at info@bruag.ch. We will initiate all further steps for you. For fast claims processing, please have the material invoice and the contact details of the purchasing and processing partner ready and send us photos of the defect situation.

Amriswil, 2023

A handwritten signature in black ink, appearing to read 'M. Züllig', with a stylized flourish at the end.

Manuel Züllig